

# Contact List

## Minneapolis Treasury Retail Securities (TRS) Site

The TRS site in Minneapolis processes savings bond transactions and provides instructional materials for savings bond agents. The Minneapolis TRS site provides forms required for savings bond transactions, regulations and qualifications agreements, and other information.

### Minneapolis Treasury Retail Securities Site Quick Reference Guide for Savings Bond Paying Agents

If you have questions about...	Postal/Email/Online Contact Information...	Hours of Operation & Contact Numbers
U.S. Savings Bonds and Treasury Marketable Securities (Paper and Electronic)	Visit us online at <a href="http://www.treasurydirect.gov">www.treasurydirect.gov</a>	N/A
General Savings Bond Customer Service	Minneapolis TRS Site P.O. Box 214 Minneapolis, MN 55480-9109 Email: <a href="mailto:Savbonds@bpd.treas.gov">Savbonds@bpd.treas.gov</a>	<b>7:00 a.m. – 5:00 p.m. CT</b> <u>Toll Free:</u> 800-553-2663 <u>Fax:</u> 651-726-3235
Redemption and Reissue H/HH Bond Servicing	Minneapolis TRS Site P.O. Box 214 Minneapolis, MN 55480-0214	<b>7:00 a.m. – 5:00 p.m. CT</b> <u>Toll Free:</u> 800-553-2663 <u>Fax:</u> 651-726-3225
Ordering Forms/Supplies	Click here to order forms online or visit <a href="http://www.treasurydirect.gov/forms.htm">http://www.treasurydirect.gov/forms.htm</a>	<b>24-Hour Recorded Line</b> <u>Toll Free:</u> 800-553-2663
Overnight Mailings	FRB Minneapolis Savings Bonds Division 90 Hennepin Ave Minneapolis, MN 55401	N/A
Redeemed Savings Bond Clearing (Including Paper and Image Cash Letters and Adjustments)	Click here for more information on redeemed savings bond clearing, including mailing addresses for redeemed paper bond deposits or visit <a href="http://www.frbservices.org/treasury/index.html">http://www.frbservices.org/treasury/index.html</a>	<b>24-Hour Check Services Support</b> <u>Toll Free:</u> 877-372-2457

## Bureau of the Fiscal Service

Fiscal Service is the Treasury bureau tasked with administering the Savings Bonds program. Fiscal Service's Treasury Securities Services area supervises transactions involving savings bonds, savings notes, and retirement bonds, and also settles claims for lost, stolen, destroyed and mutilated bonds. Fiscal Service provides customer brochures and pamphlets for download at [http://www.treasurydirect.gov/instit/savbond/mat/mat\\_broch.htm](http://www.treasurydirect.gov/instit/savbond/mat/mat_broch.htm).